

Morgan McHugh

Head of Customer Success and Development, 2nd.MD by Accolade
Accolade

Morgan McHugh works with Accolade's largest and most strategic customers to understand their Total Rewards strategy and needs. Morgan ensures customers understand Accolade's multiple solutions, how those solutions can support strategy and how to take advantage of Accolade's trusted ecosystem partners.

Prior to her current role, Morgan was Vice President of Customer Success for Accolade's Enterprise and Expert Medical Opinion (2nd.MD) customers. She has extensive experience working with large market employers and health care organizations and a track record of shaping the direction of businesses to meet customer needs. With a deep understanding of the U.S. healthcare landscape and the challenge it creates for consumers, Morgan is committed to representing solutions and products that make a real impact on the lives of everyday people.

Prior to joining Accolade, Morgan was an Executive at 2nd.MD for 5 years and built the Client Success and Implementation segments of the 2nd.MD business. Before joining 2nd.MD, Morgan began her career at WTW where she spent 6+ years as a Communication and Change Management consultant.

Morgan holds a Bachelor of Science (BS) in Psychology from The University of Georgia and a Masters of Business Administration (MBA) from Rice University.