Access to Experts

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Keri K. Stephens, PhD, is an Associate Professor in Organizational Communication Technology and a Distinguished Teaching Professor in the Moody College of Communication at The University of Texas at Austin. Her research program examines the role of technology in organizational practices and organizing processes, especially in contexts of crisis, disaster, and health. She has authored over 80 articles appearing in research journals, proceedings, and books, and her two most recent books are New Media in Times of Crisis (2019, Routledge), and the 2-time national-level award-winning book Negotiating Control: Organizations and Mobile Communication (2018, Oxford University Press). Her Hurricane Harvey and COVID-19 social media research was funded by the National Science Foundation.