

## Access to Experts

Marie Martino

Contact Carol Courter, Manager, Corporate Communications, +1 212 339 0232, [courter@conferenceboard.org](mailto:courter@conferenceboard.org)

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## Publications by Jean-Marie Martino

### Research Report

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- [Diversity: An Imperative for Business Success](#)  
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- [Work-Life Initiatives in a Global Context](#)  
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- [Investing in Profitable Customer Relationships](#)  
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- [The Total Quality Journey](#)  
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