

## Access to Experts



**Andrea Ayers**  
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Andrea Ayers, CEO of Convergys Andrea Ayers is president and chief executive officer of Convergys Corporation, a global leader in customer management. Convergys has annual revenues approximating \$2 billion and more than 77,000 employees serving clients from locations in North America, Latin America, Europe, India, and the Philippines. With a 30-year legacy of helping global brands serve their customers with quality and consistency, Convergys is a recognized leader in the customer management industry.

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