

Access to Experts

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Michelle Kan is associate director, knowledge organization at The Conference Board. She is responsible for coordinating the cross-practice enterprise-wide Key Business Issue (KBI) research program by working internally with research, marketing, communications, publishing, and business development to develop and deliver expert-quality, aligned, and relevant content. She is also involved with the project management and research development for C-Suite Challenge™ (formerly CEO Challenge®) and the supervision of the Business Information Service (“AskTCB”) department.

In her previous role as research associate on the human capital research team, her research spanned leadership development, organization design, talent management, and diversity and inclusion. She is a co-author of the annual Conference Board Report on *Job Satisfaction* as well as *Designing Global Businesses for Innovation and Growth* (2014), *Do Ask, Do Tell: Encouraging Employees with Disabilities to Self-Identify* (2015), and *Inclusion + Innovation: Leveraging Diversity of Thought to Generate Business Growth* (2016).

Michelle graduated magna cum laude from Bryn Mawr College with a BA in sociocultural anthropology. She is currently a master’s candidate in social-organizational psychology at Teachers College, Columbia University.