Access to Experts

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Michelle Kan is associate director, knowledge organization at The Conference Board. She is responsible for coordinating the enterprise-wide Key Business Issue (KBI) process through which the cross-functional dissemination teams, researchers, writers, and outside contractors develop and deliver expert-quality, aligned, and relevant content. She is also involved with the project management and research development for The Conference Board CEO Challenge® and the supervision of the Business Information Service ("AskTCB") department.

In her previous role as research associate on the human capital research team, her research projects spanned leadership development, organization design, talent management, and diversity and inclusion. She is a co-author of the annual Conference Board Report on *Job Satisfaction* as well as *Designing Global Businesses for Innovation and Growth* (2014) and *Do Ask, Do Tell: Encouraging Employees with Disabilities to Self-Identify* (2015).

Michelle graduated magna cum laude from Bryn Mawr College with a BA in sociocultural anthropology. She is currently a master's candidate in social-organizational psychology at Teachers College, Columbia University.

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