

## Access to Experts



**Margaret Regan**  
President and CEO  
FutureWork Institute

Margaret Regan is the President and CEO of The FutureWork Institute, a global consulting firm that translates future trends to transform organizations. Operating on four continents, North America, Europe, Asia and Latin America, The FutureWork Institute is a certified women-owned business (WBE) that serves as an incubator of innovation and change in addressing current and future workplace and marketplace issues: diversity and inclusion, generational differences, work/life, the future of organizations and their employees and future marketplace trends. Its focus is on helping clients achieve a MindShift, a HeartShift and a SkillShift in creating a more inclusive and flexible work environment.

Margaret is also the Chair of the International MultiCultural Institute (iMIC), a private, non-profit organization with a focus on diversity and inclusion in the not-for-profit, healthcare, education, government and small business sectors. In addition to providing education, training, advocacy and research in diversity and inclusion, social justice and cultural competency, iMICI offers innovations in the not-for-profit world such as training and collaboration in 3D immersive virtual reality, webinars conducted on virtual platforms, global projects in South Africa and Latin America, and Training-of-Trainers in Europe and North America.

In her global work, Margaret has studied human resource practices in Japan, keynoted generational conferences in Asia and North America, worked in Paris on French-American mergers and global diversity summits, educated executive teams on cross-cultural differences, and conducted women's studies in the US, Europe, Latin America and Asia. She has led projects that conducted employee research and focus groups in Hong Kong, Bangalore, Beijing, Tokyo, Mexico, Chile, Frankfurt, London, Amsterdam, Paris and other major cities.

Margaret operates at the cutting edge of change, using research and consulting expertise to help clients envision the manager, employee and customer of the future. She works with her clients to co-create an inclusive and flexible work environment that will give them a competitive advantage in the war for talent and provide the market insight to target products and services for an increasingly diverse customer base.

Recently, she has developed FutureWork Island in Second Life to engage clients in diversity education and simulations in the 3D virtual world. As a Global Gold Solution Provider for Linden Lab, she created the content for Cisco's Connected Women's Island in Second Life and worked with clients in the virtual world of ProtoSphere. She also developed the first Virtual Global Diversity Summit for 1,000 people on the Unisfair platform and virtual D&I training in Unconscious Bias on the ON24 and Second Life platforms.

As a member of the World Future Society, Margaret is often asked to bring to her keynote presentations and consulting assignments a perspective on the 21st century and its implications for workforce change management. Clients include 3M, Abbott Labs, AMD, American Express, AstraZeneca, AT&T, BASF, Baystate Health, BlueCross BlueShield of Florida, BlueCross Blue Shield of Rhode Island, Boehringer Ingelheim, BP, Burson-Marsteller, Coach, Continuum Health Partners, Danbury Hospital, Deutsche Bank, DLA Piper, DTCC, Federal Reserve Bank of NY, Federal Reserve Bank of Richmond, Fluor, Goldman Sachs, IBM, Johnson & Johnson, JPMorgan Chase, MD Anderson Hospital, Merrill Lynch, Microsoft, Morgan Stanley, New York Hospital, New York Stock Exchange, NYCTA, Ogilvy & Mather, PepsiCo, Pfizer, Phillips, Pitney Bowes, Proskauer Rose, Raytheon, Reuters, Schering-Plough, Simmons College, Sodexo, Sony, Susquehanna University, Time Warner, UBS PaineWebber, Union Carbide, Verizon, Weil, Gotshal & Manges and Y&R.

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