

## Access to Experts



**Ilonka Javette Hines**

Sr. Vice President, Supplier Diversity and Sustainability  
Citigroup Inc.

Ilonka (Javette) Hines is Senior Vice President, Supplier Diversity and Sustainability at Citi. Javette joined Citi Procurement Services in 2008. She manages and sets direction within Supplier Diversity, partners with procurement, community development, applicable business units and workforce diversity on diversity efforts. Additionally, she ensures awareness of current legislation and trends and is spearheading Citi's role in the groundbreaking Supplier Connection initiative.

Following her arrival at Citi, Javette took on the additional responsibility of developing and implementing a sustainable procurement program within Citi's Procurement Services organization. The dual role has been a win-win as it ensures supply chain and supplier alignment in Citi's sourcing efforts, aligns with Operations and Technology's 2015 sustainable supply chain goals, and encompasses Citi's overall \$50B climate change initiative efforts. Most important, it has allowed for an additional educational platform for MWBEs and a way to further realize a level playing field as well as an understanding of contractual requirements regarding sustainable procurement/ethical sourcing.

Javette has over 17 years of experience in procurement, diversity, contracts and management. Prior to joining Citi, Javette worked at International Business Machines Corporation (IBM) where her responsibilities included recruitment of supply chain talent, management of US and global sourcing activities, strategic planning, as well as software and technical services sourcing. Javette's past roles at IBM included the position of Program Director of Global Supplier Diversity from 2001-2004. Javette led IBM's efforts to expand first tier direct initiatives, Second Tier program requirements and metrics, the development of mentoring and education programs for US based suppliers, and established IBM's global program initiatives. These efforts included working with 33 sourcing commodity councils, establishing strategic objectives for supplier diversity, and numerous awards for the corporation. Throughout Javette's 11 year career at IBM, she was instrumental in establishing and maintaining internal external partnerships which not only led to enhancement in the Supplier Diversity process, but in the hiring of diverse candidates both domestically and globally via IBM's Supply Chain Leadership Program (SCLP). Javette was an IBM recruiter for 8 of 11 years and instrumental in working with both Howard University and Clark Atlanta University to establish their Supply Chain management curriculum. She worked extensively with IBM Global Workforce Diversity, Marketing Development, Global Services, Global Learning Services, a host of national recognized universities and organizations, including Tuck School of Business, Women's Business Enterprise National Council(WBENC), National Minority Supplier Development Council(NMSDC), Institute of Supply

Management (ISM) to either develop programs, serve on boards, and or establish curriculum in furtherance of the enhancement of education, access to knowledge regarding winning contracts for MWBEs, and/or development of diverse attorneys via the New York State Bar Association's Women in the Law Committee or the Committee on Diversity and Inclusion.

Javette holds a Bachelor of Arts in Middle Grades Education from Clark Atlanta University, and a Juris Doctorate from the Wake Forest University School of Law. She is a member of the Board of Directors of the NYNJ Minority Supplier Development Council; Member of Institute for Supply Management, NY and GA State Bar Associations, NY State Bar Committee on Diversity and Inclusion, and former member and CLE Subcommittee Co-Chair of the Committee on Women in the Law. Javette is an active member of Alpha Kappa Alpha Sorority, Inc. and the

Westchester County of The Links, Incorporated.

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