

Access to Experts

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Kevin Daley is founder and Chairman of Communispond, Inc., a communications skills training company. Communispond (www.communispond.com) has trained more than for 450,000 management-level employees in interpersonal communications, management and sales at over 300 of the Fortune 500 companies. Mr. Daley is co-author, with Laura Daley-Caravella, of *Talk YourWay to the Top: How to Address Any Audience Like Your Career Depends on It*, by McGraw-Hill. He also is the author of *Socratic Selling: How to Ask the Questions that Get the Sale*, with Emmett Wolfe, published by McGraw-Hill. Mr. Daley can be reached at: kdaley@communispond.com.

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Publications by Kevin Daley

Executive Action Report

- [The Business Environment Abounds with Angry Questions: How to Answer a Zinger](#)
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