Access to Experts

Cindy Auten , General Manager , Telework Exchange

Cindy Auten serves as general manager for Telework Exchange, an online community and public-private partnership focused on promoting telework in the government. The organization provides a forum for government employees interested in telework, those who currently telework, assigned coordinators, government managers, information technology professionals, and telework proponents to dialogue on the subject matter. Since the company's inception in April 2005, Auten has managed the overall operations of Telework Exchange, including the development of The Teleworker – an online and print newsletter focused on telework. In addition, Auten successfully manages the bi-annual Telework Exchange Town Hall Meetings, various online training Webinars, the annual Tele-Vision Awards programs, as well as serves as the author of numerous telework-related research studies. As an example of event successes, the bi-annual Town Hall Meetings bring together a diverse set of stakeholders, including legislators, government agency telework proponents and managers, industry supporters, and affiliated organizations – all working to achieve demonstrable progress in this area. As evidence of the growing interest in this topic, more than 900 professionals attended the Spring 2012 Telework Exchange Town Hall Meeting. Auten is a frequent speaker and subject matter expert on telework. She recently spoke at the NIH Telework Festival, Federal Mine Safety and Health Review Commission, the Equal Employment Opportunity Commission, the U.S. Department of Veterans Affairs Central Office telework pilot kick-off event, the HR Technology in the Federal Workplace conference, and various Telework Exchange events. Auten has also been featured discussing telework in The Washington Post and on Federal News Radio, WTOP, and NBC4 News as well as a number of other broadcast, IT, and government media outlets. Discussion topics include the status of telework, best practices and lessons learned, telework eligibility, managing a remote workforce, a review of Capitol Hill initiatives, and available telework resources for organizations, interested teleworkers, and current teleworkers.

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