



Dr. Nicole C. Jackson

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Nicole C. Jackson, Ph.D., is a Distinguished Principal Research Fellow, Human Capital, at The Conference Board. Dr. Jackson is a management expert with over 15 years of diversified program management-related experience, including in business process improvement, organizational design and alignment, training, and risk mitigation for education, government, non-profit, and private sectors.

Dr. Jackson's experience includes academic research and instruction aimed at mid and senior-level executive audiences in HR, organizational, and leadership methods and practices. She has conducted program and risk assessments with a specific emphasis on organizational and leadership ambidexterity development, which is critical to the digital transformation economy. Dr. Jackson has written and served as a keynote speaker on these topics for organizations such as CERIC - The Canadian Economic Development Agency - and the Society of Human Resource Management, Northern California Chapter (SHRM-NorCal). Her recent work includes AI and diversity and inclusion practices. She currently serves as the Assistant Vice Provost for Academic Affairs at Golden Gate University and previously held the position of Associate Dean of the Ageno School of Business. Dr. Jackson is also an associate professor of management and serves on several editorial boards for academic management journals, in addition to development committees for the SHRM-NorCal division. Before her academic career, Dr. Jackson served as an IT Business Process Consultant, Training Manager, and Product Manager in both high compliance-driven client engagements and start-up environments.

Dr. Jackson has Ph.D. and B.A. from the University of California at Berkeley, an MBA from the University of San Francisco, and an MS in Organization Studies (Human

Resource Management) from Boston College.