

## Access to Experts



**Noel Paraso**  
General Manager  
Shell Shared Services

Noel Panaligan Paraso began his career with Shell as the General Manager of the Shell Shared Services (Asia) B.V. Manila in 2004 before moving on to the global role of VP Service Centre Network for Finance Operations in 2008. He has been involved with shared service operations since 2001. He concurrently holds the position of Manila Centre Finance Lead, Country Functional Finance Lead for Shell Companies in the Philippines, and also serves as a board member of Pilipinas Shell Petroleum Corporation.

Under Noel's leadership, Finance Operations (FO) Manila has grown from less than 50 staff in 2004 to more than 1,900 employees in 2010, making the Manila Centre the biggest FO location amongst the six FO sites of Royal Dutch Shell (RDS). Its rapid expansion is testimony to the Filipino professional's world class service delivery and a significant contribution to the RDS' operational excellence. During the October 2010 Finance Leadership meeting in The Hague, recognition was given to Noel for his significant contribution to the RDS' Finance Functional Plan in the Delivery category.

Prior to joining Shell, Noel spent most of his professional career with Citibank. He started as a Production Services Officer, where he engaged in day to day banking activities in the various areas of operations. He then progressed to hold different key positions in the Asia Pacific Region. He served as VP for Accounts Payable in Citigroup Business Services before deciding to join and build (as General Manager) Shell Shared Services Asia B.V. Manila in 2004.

Noel is a graduate of the De La Salle University Manila. He holds a degree in Bachelor of Science in Commerce – Management of Financial Institutions.

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