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Massella Dukuly is a workplace strategist who has served as a trusted advisor and coach to established enterprises and high-growth startups. As Charter's Head of Workplace Strategy & Innovation, Massella brings experience and insight from her time as a leadership trainer. She has an MBA in leadership and organizational change and has trained over 10,000 leaders globally at companies like Peloton, The New York Times, TED, and more. Massella has developed and contributed thought leadership to support a more scalable workplace in Forbes, Entrepreneur, Thrive Global, First Round Capital, and NPR.