

Access to Experts



Bianca Wong

Managing Director, Human Resource Services, North Pacific And HR Information Systems
FedEx Express

Bianca Wong oversees the HR process and system design for the North Pacific region, as well as all human resource functions, including recruitment and selection, employee engagement and relations, talent management, compensation & benefits and performance management for Japan, Korea, Taiwan and Guam to maintain FedEx position as the Employer of Choice. She was based in Tokyo, Japan prior to returning to Hong Kong in December 2009. Prior to her current role, she was manager of the Rewards department at the Company's Asia Pacific headquarter, responsible for compensation and benefits program design and development for 15 markets to ensure full alignment with the FedEx People-Service Profit philosophy. She also took responsibilities for developing and maintaining company people policies and reviewing organization designs. Bianca came to FedEx with three years of recruitment experience, and is enjoying her eighth year with the Company. A transportation and logistics engineer by training, Bianca holds a Master of Science degree from University of California at Berkeley and a Bachelor of Engineering degree from University of Pennsylvania in the USA.

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