



Steven Knight

Chief Operating Officer
Quantum Health

Steven Knight's leadership helps Quantum Health clients achieve high employee satisfaction and cost savings from their healthcare benefits through navigation and care coordination services that consistently deliver stellar outcomes.

As chief operating officer, Knight prioritizes the people who power Quantum Health's Remarkable Results®. He adeptly and successfully oversees the delivery of Quantum Health's services and supports Quantum Health® Pods, clinical and support team operations, healthcare ecosystem partnerships, enterprise project management, operations excellence, and human resources management.

He has helped lead the company through significant growth, more than tripling in size during his tenure, while simultaneously increasing its Net Promoter Score® (NPS®), the gold standard for measuring customer satisfaction across all industries. Quantum Health's NPS is consistently in the mid-70s, which rivals some of the world's best-regarded brands. Additionally, under his leadership, Quantum Health has earned multiple Best Places to Work awards from Columbus Business First.

Knight has extensive experience in healthcare, having held several roles at Quantum Health and, before that, Cardinal Health.

AWARDS

- + 40 Under 40 Honoree, Columbus Business First
- + Columbus Smart 50 Award, Smart Business

ORGANIZATIONS

+ Make-A-Wish Foundation, Central Ohio Advisory Board

+ LifeCare Alliance

EDUCATION

+ Ohio University, Bachelor of Science, Healthcare Administration

+ Ohio University, Bachelor of Science, Business Administration (Marketing)