

## Access to Experts



**Jeffery L. Smith**

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Jeff Smith is responsible for leading the Global and North America Diversity operations. This includes strategic planning & direction along with oversight for all of the Global and North America Diversity initiatives. The efforts are focused on attracting, engaging, and retaining diverse talent; developing the diversity & inclusion core curriculum; the strategy for culture development; global methodologies for diversity metrics; and management accountability.

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## Publications by Jeffery L. Smith

Council Perspectives

- [The Pillars of Employee Resource Group Success](#)  
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