

## Access to Experts



**Nancy K. Owens**  
Vice President, Human Resources  
GM International Operations

Nancy Owens has been located in Shanghai, China since September 1, 2009. She has responsibility for leading HR strategies for international operations with major emphasis in developing talent, facilitating cultural transformation, and building organizational capability. Prior to this position, she was the Executive Director, Human Resources for GM's Global Product Development Operations, managing HR processes for global engineering and global design. She has over twenty-five years of leadership experience in GM. Her first international assignment was managing HR processes for GM's Delphi Group in Paris, France. The next global assignment was working in change management supporting the start up of GM Daewoo in Seoul, Korea. She then moved to Sao Paulo, Brasil to work on the turnaround of GM do Brasil Operations. There she focused on leadership capability and change management strategies. Nancy has a Bachelor degree in English and French, a Master degree in Teaching, and a Doctorate degree in Behavioral Science with a major focus in Statistics. All three degrees were granted in the United States.

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