Access to Experts

Michael J. Critelli , Chariman , Dossia Service Corporation , Retired Chairman and CEO , Pitney Bowes, Inc.

Mr. Critelli recently retired from Pitney Bowes, a $6.3 billion mailstream solutions company, after a nearly 30-year career, at the end of which he served as chairman for 12 years and chief executive officer for 11 years. He distinguished himself as a company leader, a mailing industry leader, and a thought leader and innovator in postal systems reform, health care transformation, diversity, sustainable transportation and environmental strategies, and business ethics. He transformed the Company from a product-focused, U.S.-centric, mature business, to a customer and market-focused global business with many new growth platforms. He led the industry's drive toward comprehensive postal reform legislation, by co-chairing a Mailing Industry Task Force with the Deputy Postmaster General from 2001 to 2005, and chaired the Mailing Industry CEO Council from 2002 to the end of 2008. He also has a driver of technological innovation, as demonstrated by having received nine U.S. patents for mailing technology. He is a graduate of the University of Wisconsin and the Harvard Law School.

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