



Access to Experts



Eric Galvin , Vice President Call Center Operations and Strategy , CIGNA

Eric Galvin is the Vice President – Call Operations and Strategy where he leads all Call contact functions in support of more than 11 million CIGNA Healthcare medical and 10.4 million Dental customers nationwide. Mr. Galvin joined CIGNA in August, 2000 into CIGNA's Financial Leadership Program where he held numerous financial and operational leadership positions. Those positions included Regional Director for National Accounts Underwriting, Director of the Financial Development Program, Business Financial Officer for Service Operations, Finance Director for Medical Cost Containment and Medical Economics, Business Financial Officer for the Personal Health Solutions product launch, and Audit Manager within Corporate Audit. Previous to CIGNA, he started his career at Price Waterhouse, LLP in the audit practice and more recently worked with Andersen's Business Consulting practice as a Consulting Manager. Mr. Galvin received a Bachelor of Science in both Accounting and Information Systems from the University of Connecticut. He is a Certified Public Accountant (CPA) and a Certified Internal Systems Auditor (CISA). Mr. Galvin lives in Plantsville, CT with his wife and two children.

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