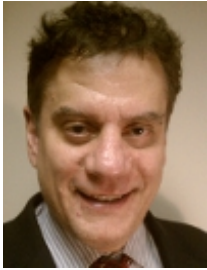


Access to Experts



Peter Stathatos, Ph.D. , Associate Director, Employee Engagement Survey Services , The Conference Board

Peter Stathatos has 15 over years of experience in human resources, specializing in organizational development (OD) where he has been both an external consultant and an internal OD specialist. Employee engagement, customer satisfaction, and 360-degree surveys are his specialties, but Stathatos also has expertise in performance management, competency modeling, and leadership.

During his time at Booz Allen he executed the internal employee survey for all employees in the 22,000 member firm. Responsibilities included managing all aspects of the project from vendor selection through executive presentations. He also was the lead consultant for an internal customer satisfaction survey project within the Veterans Administration. The project explored employee satisfaction with newly developed IT products that were utilized in surgical procedures and throughout the hospitals. He also analyzed qualitative data from a survey of Wounded Warriors and wrote up results from the study which focused on the issues involved with reintegrating the Wounded Warriors back into civilian life.

As a vice president at Sirota Consulting, Stathatos ran the entire opinion survey process for a number of governmental agencies and private corporations. Responsibilities included conducting executive interviews, running focus groups, questionnaire design, data analysis and interpretation, and executive-level presentations. His clients have been in both the private sector (e.g., American Express, ESPN, Royal Bank of Canada) and the public sector (e.g., Veterans Administration, Internal Revenue Service, Patent and Trademarks). Stathatos had a senior leadership role in all aspects of the survey process from executive interviews to help determine questionnaire content to executive presentations and follow up. Follow-up work with executives on their 360 findings included report interpretation, development planning, and individual coaching.

Stathatos has also redesigned performance management processes and conducted competency modeling as part of a major restructuring in a large corporate environment. Additionally, he has developed and delivered training programs to a wide variety of organizations. During his time at MetLife he was in charge of employee selection testing for the entire company.

Stathatos taught a master's level course on opinion surveys as an adjunct professor at Baruch College (City University of New York). He is a member of the American Psychological Association, Society for Industrial/Organizational Psychology, and Metropolitan New York Association for Applied Psychology. He completed his master's and doctoral degrees in industrial and organizational psychology at New York University and his undergraduate degree at Columbia University.

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